

IMPORTANT SAFETY RECALL SECOND NOTICE – EXPANDED RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

September 25, 2020 – Original Issuance
March 3, 2021 – Second Notice – Expanded Recall

Dear Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your tire may contain a defect that could affect the safety of a person.

Cooper Tire & Rubber Company has assigned this motor vehicle safety recall number **177-2** and the Department of Transport has assigned it motor vehicle safety recall number **2021-092**.

Cooper Tire & Rubber Company has determined that a defect exists in certain tubeless radial passenger tires, as identified in the table below:

Product Name	Size	DOT Serial Number	Brand
CS5 Grand Touring (T-rated)	225/55R17	U9 00 1CW 2920-3220 & 4220-4420 & 5120-0121	COOPER

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above (Cooper CS5 Grand Touring, Size 225/55R17). For this tire, the DOT sequence begins with U9001CW --- and ends with a date code (2-digit week and 2-digit year), which could be between 2920 through 3220 or 4220 through 4420 or 5120 through 0121, inclusive. In the example below it is 3020.



Cooper Tire & Rubber Company is recalling all of the tires with the DOT tire identification number above. Pursuant to the Motor Vehicle Tire Safety Regulation the tire identification number cannot be removed unless the affected tire is destroyed or otherwise rendered permanently unusable.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The affected tires as manufactured may have low tread gauge which may cause cracking at the base of the shoulder slots which could lead to tread separation that if undetected may ultimately result in a tire failure leading to the loss of vehicle control. The affected tires may have a visual anomaly on the outside shoulder area of the tire. In-service conditions may include a ride disturbance or in certain cases, vehicle steering or ride may be impacted, providing operator notice. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been inspected and replaced, if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company has determined that up to 210 of the subject tires were imported into Canada for the replacement market.

To ensure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your Cooper Tire dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted, and balanced at no charge to you if you have presented them for remedy within one hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. Cooper Tire & Rubber Company has assigned this Notice of Defect number 177-2.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,

William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

TO BE COMPLETED BY DEALER

Tire(s) inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above, attach letter to the standard Warranty Return Form and return with the recalled tire(s).